

Terms & Conditions

CONVIN S.A. is the official MNS 2025 partner for hospitality services and is the only agency offering hospitality services in the city of Athens on behalf of EIBA 2025.

As the official housing agency, CONVIN provides professional customer service & support for all your hospitality needs.

We can secure your room in a wide range of hotels in the area of the conference venue. ***Early booking is highly recommended.***

Hotel Reservation Terms

- Room rates are quoted in Euro, per room, per night, including Breakfast and VAT.
- Please note that a resilience tax (ex accommodation tax) from the Greek government is applying in Greek accommodation units. According to this “climate tax”, during December the amount of 1,5 euros will be applied in 2* hotels, 3,00 euros in 3* hotels, 7,00 euros in 4* hotels and 10,00 euros in 5* hotels, on top of the room rate per night. These amounts should be paid directly at the hotel by the guests.
- Check-in time is 15:00; check-out time is 11:00.
- Rooms are available from December 11 to December 13, 2025. Any query for extension of dates will be handled upon request and will be subject to hotels' availability.
- The official accommodation partner for the EIBA 2025 is CONVIN. Any queries regarding the accommodation should be addressed only to CONVIN. Please note that hotels will not accept any changes, cancellations or payments directly except the climate tax direct settlement mentioned above.
- No reservation will be handled without payment.
- The final confirmation will be sent after full payment has been received.
- In case taxes and / or VAT change, the Professional Congress Organizer reserves the right to change the rates accordingly.
- All bank charges if applicable associated with any refund will be the responsibility of the Participant.

- You are kindly requested to advise the Professional Congress Organiser for any special requirements you may have (disabled person, specific dietary requirements, non-smoking room etc) at eiba2025@convin.gr
 - Any pre & post Conference date bookings must be fully paid after the confirmation of the availability, within the specific deadline date given through correspondence by CONVIN.
 - CONVIN cannot be held liable for any damage or loss of any hotel property during the stay of the guests/ Participants. The guests will be exclusively and solely responsible for any damage or loss caused in the hotel rooms, or any public areas within the hotels' premises.
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Accommodation Cancellation & Alteration Policy

Cancellation of your hotel bookings is acceptable only in writing by e-mail to eiba2025@convin.gr, and will be subject to the following conditions:

The below mentioned cancellation terms apply

- For written cancellations received until 15 July, 2025 full refund will be given minus 30€ administrative fee
- For written cancellations received from 16 July until 25 September 2025, a charge of one (1) night stay will apply.
- From 21 September, 2025 onwards: No refund granted for any cancellation received.
- In case of change of the arrival date, or check-in time, please inform the Professional Congress Organizer in advance, so that your reservation will not be considered as non-show.
- Full cancellation fees apply for Non-shows.

Alterations / Name changes

Name changes to the room bookings should be communicated simultaneously in writing by e-mail to delegates@mns2025.org

- In case of name change until 25 September, 2025, free of charge
- In case of name change from 26 September, 2025 to 15 October 2025, free of charge
- After 16 October, 2025 no alterations/ name changes will be accepted or, therefore, made
- Alterations in the total days of stay will be subject to the cancellation policy hereby mentioned.

All refunds will be processed two (2) months after the closing of the conference and bank charges associated with this will be the responsibility of the delegate